

Accommodation Terms and Conditions

Article 1 (Scope of Application)

The accommodation contract and related agreements concluded between this hotel and its guests shall be governed by these terms and conditions. Matters not stipulated in these terms and conditions shall be governed by laws and regulations or generally established customs.

2. Notwithstanding the provisions of the preceding paragraph, if the hotel agrees to special terms and conditions within the limits of laws and customs, those special terms and conditions shall take precedence.

Article 2 (Application for Accommodation Contract)

Those wishing to make a reservation at our hotel are required to provide the following information to the hotel.

(1) Name of guest

(2) Date of stay and estimated time of arrival

(3) Accommodation charges (in principle, based on the accommodation charges listed in Appendix 1)

(4) Other matters that the hotel deems necessary

2. If a guest requests to extend their stay beyond the date specified in item 2 of the preceding paragraph, the hotel will treat this request as a new application for a new accommodation contract at the time the request is made.

3. If only minors are staying at the hotel, a consent form from the minor's legal guardian must be submitted. If a consent form is not submitted, the hotel may refuse accommodation.

Article 3 (Formation of Accommodation Contract, etc.)

The accommodation contract shall be concluded when the hotel accepts the application described in the preceding article. However, this shall not apply if the hotel proves that it did not accept the application.

2. If our hotel displays an incorrect accommodation rate on its website or informs a guest of an incorrect accommodation rate by telephone, and the guest makes a reservation based on that rate and the hotel accepts it, and that rate is significantly lower than the accommodation rates for the preceding and following dates, unless there is a clear indication or explanation of the reason for the low rate, such as "limited," "special," or "campaign," the accommodation contract will be deemed invalid due to a mistake under civil law, and the guest will be notified accordingly immediately.

3. When a lodging contract is concluded pursuant to the provisions of paragraph 1, you will be required to pay a deposit determined by the hotel, up to the amount of the lodging fee for the lodging period (or 3 days if the period exceeds 3 days), by the date specified by the hotel.

4. The deposit will first be applied to the accommodation charges that the guest is ultimately required to pay. If circumstances arise that require the application of Articles 6 and 18, the deposit will be applied to the penalty fee first, followed by compensation for damages. Any remaining balance will be refunded when the charges are paid in accordance with Article 12.

5. If the deposit specified in paragraph 3 is not paid by the date designated by the hotel in accordance with the provisions of that paragraph, the accommodation contract shall become invalid.

Article 4 (Special agreement waiving the requirement for payment of an application fee)

Notwithstanding the provisions of Article 3, Paragraph 3, the hotel may agree to a special agreement that waives the requirement to pay the deposit specified in said paragraph after the contract has been concluded.

2. If the hotel does not request payment of the deposit specified in Article 3, Paragraph 3, when accepting an application for accommodation, and does not specify a payment deadline for said deposit, it will be treated as if the special agreement in the preceding paragraph has been agreed upon.

Article 5 (Refusal to conclude a lodging contract)

This hotel may refuse to enter into a lodging contract in the following cases:

- (1) When the accommodation application does not comply with these terms and conditions.
- (2) When there are no rooms available due to full occupancy.
- (3) When the hotel determines that a person seeking accommodation is likely to engage in any conduct that violates laws and regulations, public order, or good morals in connection with their stay.
- (4) When the hotel determines that the person seeking accommodation falls under any of the following categories (a) through (c):
 - (i) Organized crime groups as defined in Article 2, Item 2 of the Act on Prevention of Unjust Acts by Organized Crime Group Members (Act No. 77 of 1991) (hereinafter referred to as "organized crime groups"), members of organized crime groups as defined in Article 2, Item 6 of the same Act (hereinafter referred to as "organized crime group members"), quasi-members of organized crime groups, or persons related to organized crime groups or other anti-social forces.
 - (b) When the corporation or other organization is controlled by a yakuza or a member of a yakuza.
 - H. A corporation in which one of its officers is a member of an organized crime group.
- (5) When a person seeking accommodation engages in conduct that causes significant disturbance to other guests.

- (6) When the hotel determines that a person seeking accommodation is suffering from a disease that could be contagious to other guests, or is likely to be so.
- (7) When violent demands are made regarding accommodation, or when an unreasonable burden is imposed.
- (8) When it is not possible to provide accommodation due to natural disasters, facility malfunctions, or other unavoidable circumstances.
- (9) When the case falls under the provisions of the Hotel Business Act Enforcement Ordinance established by the prefecture.
- (10) When a person who has made a reservation for accommodation has made the reservation with the intention of seeking personal gain, such as reselling or brokering the reservation for a fee.
- (11) If the person seeking accommodation has in the past caused any problems with the Hotel or any party related to the Hotel (including but not limited to officers, employees, guests, and business partners).
- (12) When the hotel determines, in accordance with the above, that it is not appropriate to allow the person seeking accommodation to stay.

Article 6 (Guest's Right to Cancel the Contract)

Guests may cancel their reservation by notifying the hotel.

- 2. If a guest cancels all or part of the accommodation contract due to reasons attributable to the guest (excluding cases where the hotel has specified a payment deadline for the deposit in accordance with Article 3, Paragraph 3, and the guest cancels the accommodation contract before that payment), the hotel will charge a cancellation fee as specified in Appendix 2. However, this applies only if the hotel has agreed to a special agreement under Article 4, Paragraph 1, and has informed the guest of their obligation to pay a cancellation fee if they cancel the accommodation contract when agreeing to that special agreement.

3. If a guest does not arrive by 10:00 p.m. on the day of arrival without contacting the hotel (or one hour after the specified arrival time if an arrival time has been specified in advance), the hotel may, at its sole discretion, consider the reservation to have been canceled by the guest. The guest shall not be able to make any claims or demands regarding the hotel's decision and handling of the reservation.

Article 7 (Hotel's Right to Terminate Contract)

This hotel may cancel your accommodation contract in the following cases:

(1) When it is deemed that a guest may engage in or has engaged in any act in connection with their stay that violates laws and regulations, public order, or good morals.

(2) When a guest is deemed to fall under any of the following categories (a) through (c):

Organized crime groups, members of organized crime groups, quasi-members of organized crime groups, or other anti-social forces

(b) When the corporation or other organization is controlled by a yakuza or a yakuza member.

A corporation whose officers include individuals who are members of organized crime groups.

(3) When a guest engages in any behavior that causes significant inconvenience to other guests.

(4) When the hotel determines that a guest is suffering from a disease that could be contagious to other guests, or is likely to be so.

(5) When violent demands are made regarding accommodation, or when burdens exceeding a reasonable scope are requested.

(6) When it is not possible to provide accommodation due to force majeure such as a natural disaster.

(7) When the case falls under the provisions of the Hotel Business Act Enforcement Ordinance established by the prefecture.

(8) When a guest smokes in bed in the bedroom, tampers with fire safety equipment, or otherwise fails to comply with any of the prohibited actions (limited to those necessary for fire prevention) set forth in the hotel's rules of use.

(9) When a guest causes any problem with any person related to the hotel (including but not limited to officers, employees, guests, and business partners, etc.).

(10) When the hotel determines, in accordance with the above, that it is not appropriate to allow the continuation of the accommodation contract.

2. If the hotel cancels the accommodation contract based on the provisions of the preceding paragraph, the hotel will not charge for any accommodation services that the guest has not yet received.

Article 8 (Registration of Accommodation)

Guests are required to register the following information at the hotel's front desk on the day of their stay.

(1) Name, age, gender, address, and occupation of the guest

(2) For foreign nationals, nationality, passport number, place of entry and date of entry.

(3) Departure date and scheduled departure time

(4) Other matters that the hotel deems necessary

2. If a guest wishes to pay the charges under Article 12 using a method other than currency, such as a lodging voucher or credit card, they must present these at the time of registration as described in the preceding paragraph. The hotel will keep a record of this payment in a manner deemed appropriate by the hotel, and if the hotel deems it necessary, it may require a deposit

of an amount deemed appropriate by the hotel.

Article 9 (Time of Use of Guest Rooms)

The time during which guests may use a hotel room is determined by the hotel at the time of booking and presented to the guest, from the start time of use (check-in time 15:00) to the end time of use (check-out deadline 10:00).

However, in the case of consecutive stays, guests may use the room all day, excluding the arrival and departure days.

2. Notwithstanding the provisions of the preceding paragraph, this hotel may allow the use of guest rooms outside the hours specified in that paragraph. In this case, an additional charge will be charged, which will be determined at the hotel's discretion and presented to the guest.

(1) Accommodation fee for one night per room from the check-out time on the check-out day

Article 10 (Compliance with Usage Rules)

Guests are required to abide by the rules and regulations set forth and posted within the hotel while on the premises.

Article 11 (Business Hours)

Operating hours for our hotel's main facilities are provided in brochures, notices posted throughout the hotel, and the in-room service directory.

2. The times mentioned in the preceding paragraph may be temporarily changed if necessary. In such cases, we will notify you through appropriate means.

Article 12 (Payment of Fees)

The breakdown of accommodation charges and other fees payable by guests is as shown in Appendix 1.

2. Payment for accommodation charges, etc., as described in the preceding paragraph shall be made at the front desk upon the guest's departure or when requested by the hotel, using currency (yen), accommodation vouchers, credit cards, or other equivalent methods.
3. Even if a guest chooses not to stay in a room after the hotel has provided it and made it available for use, the accommodation fee will still be charged.

Article 13 (Hotel's Responsibility)

If this hotel causes damage to a guest due to malice or gross negligence in the performance of the accommodation contract and related contracts, or due to non-performance thereof, it will compensate the guest for such damage.

2. The amount of damages that the Hotel is liable for under this Agreement (whether arising from breach of contract, tort, or other legal liability) shall be limited to the total amount of accommodation charges, etc., paid by the guest to the Hotel at the time the damage occurred (excluding the portion equivalent to consumption tax).
3. Our hotel is insured under a hotel liability insurance policy to cover potential incidents such as fire.

Article 14 (Handling of situations where the contracted guest room cannot be provided)

If this hotel is unable to provide a guest with the contracted room due to reasons attributable to the hotel, it will arrange alternative accommodation under the same conditions as far as possible. However, this does not apply if the guest does not wish to receive such arrangements and prefers to find

alternative accommodation on their own.

2. Notwithstanding the provisions of the preceding paragraph, if the hotel is unable to arrange alternative accommodation, it will pay the guest compensation equivalent to the cancellation fee, and this compensation will be applied to the amount of damages. However, if the inability to provide a room is not attributable to the hotel, no compensation will be paid.

Article 15 (Handling of deposited goods, etc.)

If any loss, damage, or other harm occurs to items, cash, or valuables deposited with the front desk by a guest, the hotel will compensate for the damage in accordance with the provisions of the Commercial Code and the terms and conditions of the insurance policy held by the hotel, except in cases of force majeure.

2. The hotel shall not be liable for any loss, damage, or other harm to items brought into the hotel by guests that were not deposited with the front desk. However, if the loss, damage, or other harm is caused by the hotel's malice or gross negligence, the hotel will compensate for the damage in accordance with the terms and conditions of its insurance policy.

Article 16 (Storage of guests' luggage or personal belongings)

If a guest's luggage arrives at the hotel prior to their stay, the hotel will only be responsible for its safekeeping if it has agreed to do so in advance. The luggage will be handed over to the guest when they check in at the front desk.

2. If a guest leaves their luggage or personal belongings behind at the hotel after checking out, and the hotel discovers them, the hotel will, in principle, treat them as waste and will have no obligation to store them.

3. In the cases described in the preceding two paragraphs, the hotel will dispose of guests' luggage or personal belongings within approximately seven

days. If disposal cannot be carried out within the scope of the hotel's normal cleaning services, the hotel will charge the guest for the incurred costs. As a general rule, the hotel will store the items for a certain period determined by the hotel, including the day of discovery, and thereafter dispose of them as waste, with no further obligation to store them.

Please note that any items requiring disposal incur costs will be billed to you at a later date.

Article 17 (Responsibilities of Guests)

If the hotel suffers damage due to the intentional act or negligence of a guest, the guest shall compensate the hotel for such damage.

2. Smoking is prohibited throughout the hotel premises (except in designated smoking areas). If smoking (conventional cigarettes, e-cigarettes, or heated tobacco products) is detected in a guest room or within the hotel premises, the hotel will be liable for room cleaning costs and compensation for damages resulting from the room being unavailable for sale, as outlined in Appendix 3.

3. If it is determined that a guest has damaged or taken any of the hotel's furnishings outside the premises, the guest will be required to pay compensation.

4. The use of hair dye (hair dye, bleach, etc.) is prohibited in the guest room bathrooms. If this results in any damage to the changing room, walls, floors, towels, bedding, etc., you will be charged for special cleaning and repair costs.

Article 18 (Disclaimer)

Guests are solely responsible for their own use of computer communications both inside and outside the hotel (including, but not limited to, the use of

the hotel's network and internet connection services). The hotel assumes no responsibility for any damages incurred by guests, including but not limited to service interruptions due to system failures or other reasons, or infection with computer viruses, while using computer communications. Furthermore, guests are required to compensate the hotel or any third party for any damages caused by their use of computer communications.

Article 19 (Amendment to these Terms and Conditions)

In the following cases, our hotel may amend these Terms and Conditions, deeming that the terms of the amended Terms and Conditions have been agreed upon, and may change the content of the accommodation contract without obtaining individual agreement from the guest.

(1) When the changes to these Terms and Conditions are in the general interest of the guests.

(2) When the changes to these Terms and Conditions do not contradict the purpose of the accommodation contract, and are reasonable in light of the necessity of the changes, the appropriateness of the changed content, and other circumstances related to the changes.

2. When the Hotel makes changes to these Terms and Conditions, it shall specify the effective date of the changes and notify guests of the changes, the content of the revised Terms and Conditions, and the effective date thereof through the Internet or other appropriate means.

Article 20 (Jurisdictional court)

In the event of a dispute arising in connection with the accommodation contract and requiring legal proceedings such as litigation, the Fukuoka Summary Court or the Fukuoka District Court shall be the exclusive court of first instance, depending on the amount in dispute.

(The rest is blank space)

Appendix I: Breakdown of Accommodation Charges (Related to Article 2,
Paragraph 1 and Article 12, Paragraph 1)

Total accommodation charges payable by the customer: ① Basic accommodation
fee

(Room charge (and room charge + breakfast and other food and beverages))

Additional charges ② Additional food and beverages (excluding those included
in ①)

Taxes (i) Consumption tax

(b) Accommodation tax (as per the ordinances of each prefecture)

H. Hot spring tax (only in hot spring areas)

Note: This will be in accordance with the revised provisions of the tax law.

Accommodation rates

① Room rate (including service charge)

② Food and beverage and other usage fees

tax

①Consumption tax

(b) Accommodation tax (Fukuoka Prefecture) Room rate (① + ②): Per
person/per night

For purchases of 20,000 yen or more: 500 yen

Less than 20,000 yen: 200 yen

Appendix 2 Penalties for breach of contract (related to Article 6, Paragraph 2)

Notice of contract termination: No-show: Same day to 4 days prior; 5 days prior

Penalty rate: 100% 100% ~ 100% 0%

(Note)

1. The percentage represents the ratio of the cancellation fee to the accommodation fee (① + ②).

However, if there are separate pricing regulations for accommodation plans or other services, those will take precedence.

2. If the contract period is shortened, a penalty fee will be charged based on the "Penalty Fees in Appendix 2" above.

3. For accommodation plans sold to groups (15 or more people) and accommodation plans sold online, etc., separate cancellation fee regulations set by the hotel may apply. In this case, those cancellation fee regulations shall take precedence over these terms and conditions.

Terms of Use

In order to maintain the public nature and safety of the hotel, we ask our guests to refrain from the following actions, in accordance with Article 10 of our Accommodation Terms and Conditions.

Failure to comply with these rules may result in the denial of your continued stay and/or use of the hotel facilities.

● Please refrain from bringing heating appliances, cooking equipment, irons, etc. into the hallways and guest rooms.

● Please take home any bulky waste such as suitcases (items with a maximum

side length exceeding 30 centimeters).

If items are left unattended in the guest room or on the premises upon check-out, you may be charged a disposal fee.

- Please refrain from smoking in places that are prone to causing fires, such as in bed.

- Please refrain from having visitors meet in your room.

- The following organizations and individuals will be refused accommodation and use of our hotel facilities.

- Ⓐ Organized crime groups, members of organized crime groups, organizations related to organized crime groups, and their associates.

- (i) Persons related to corporations or other organizations whose business activities are controlled by organized crime groups or their members.

- Ⓒ Anti-social groups, members of anti-social groups and their associates

- (i) In cases where acts of assault, injury, threats, extortion, violent demands, or demands for burdens exceeding a reasonable scope, or similar acts are found.

- Ⓔ Persons who are heavily intoxicated or otherwise deemed likely to cause significant disturbance to other customers.

- Ⓕ A person who, after being warned by the hotel for violating the hotel rules, fails to immediately cease the behavior.

- (1) If any of the above (a) through (b) apply, we will refuse all use of our services from that point onward.

- (2) We reserve the right to refuse accommodation to guests who have infectious diseases or other illnesses that may cause discomfort or inconvenience to other guests.

- Please refrain from making loud noises, singing, or engaging in other disruptive behavior within the hotel or guest rooms that may cause discomfort

or inconvenience to other guests.

●Please refrain from bringing the following items into the hallways and guest rooms.

(i) Animals, birds, and other living things, or pets.

(b) An extremely large quantity of goods.

(i) Something that emits a very foul odor.

(i) Flammable or combustible materials such as gunpowder and gasoline.

(i) Firearms, swords, and other weapons that are not legally permitted to be possessed.

●Please refrain from gambling, engaging in any behavior that disrupts public order or order in the corridors or guest rooms, or any behavior that may cause inconvenience or discomfort to other guests.

●Please refrain from bringing outside visitors into your room or allowing them to use any of the facilities or items in your room.

●Please refrain from moving, removing, or using any of the facilities or items within the building for purposes other than their intended use.

●Please refrain from attaching foreign objects to the hotel building or its facilities, or making any modifications that would alter their current state.

●Please refrain from distributing advertisements or selling goods to other guests within the hotel.

●Please refrain from leaving your belongings unattended in hallways, lobbies, or other areas.

●Please refrain from ordering food or drinks for delivery.

Appendix 3 (related to Article 17, Paragraph 2)

Cleaning fee for smoking in guest rooms: 10,000 yen (tax included) per room.

Room closure fee due to smoking in guest rooms: Number of days the room is closed $\times$ 10,000 yen (tax included)

Cleaning fee for smoking in common areas of the facility: 50,000 yen

(Note) The number of days rooms are unavailable for sale refers to the number of days that the hotel actually refrained from selling rooms at its discretion.

However, there is a limit of 10 days' worth.